

Compliance Sheriff 6.x Accessibility Conformance Report

WCAG Edition

VPAT® Version 2.2 – October 2018

Name of Product/Version:

Compliance Sheriff 6.x / 6.1.4.4

Product Description:

Compliance Sheriff, an automated accessibility testing solution for HTML based content.

Date:

October 31, 2019

Contact information:

jill.power@appgate.com

Jill Power

Director Product Management

AppGate

617-797-0431

Notes:

AppGate performed an accessibility audit for Compliance Sheriff 6.x.

Evaluation Methods Used:

A sample set of pages of the tool, such as Dashboard, Scans, Checkpoints, Reports, Alerts, Settings, Admin, Help Menu sections as well as Login, Profile Setting Menu Item and Apple - View Failures HTML pages were selected to perform the audit. Web page elements used to present different types of functionalities from these sample set of pages were selected for the purpose of the accessibility audit. The pages were tested in Google Chrome web browser with JAWS 2018. Accessibility testers perform the audit using automated tools, keyboard-only interaction, screen readers (JAWS), screen magnifiers (ZoomText 2018), Dragon Naturally Speaking using Google Chrome, Built-in accessibility features of the OS using Google Chrome, Responsive Design Scenarios in Desktop as well as Mobile Breakpoints. Accessibility testers perform the test through code inspection, color contrast checkers keeping WCAG 2.0 guidelines in mind.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A: Yes Level AA: Yes Level AAA: No

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes: Applicable for sample set of pages of Dashboard, Scans, Checkpoints, Reports, Alerts, Settings, Admin, Help Menu sections as well as Login, Profile Setting Menu Item and Apple - View Failures HTML pages.

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1 (Web) • 10.2.1 (non-web document) • 11.2.1.1 (Software) • 11.2.2.1 (Closed Functionality Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web: Textual descriptions are specified for few informative and functional images such as, logo image, edit, delete etc. Some informative and functional images are defined as CSS background images and lack textual descriptions on different tested pages.</p> <p>Incomplete textual description was specified for complex image on Reports > Apple - View Failures page.</p> <p>Few instances of image links with no textual description were found on Help Menu section pages.</p> <p>Few instances of inaccurate alternate text were provided for images and image buttons on Help Menu and Settings section pages.</p> <p>Few instances of incomplete alternate text were provided for images and image buttons on Checkpoints, Reports and Alerts section pages.</p> <p>Few instances of identical and incomplete alternate text were provided for informative images on Scans, Reports and Alerts section pages.</p> <p>Few instances of missing alt attribute were found on Help Menu, Scans, Checkpoints and Alert section pages.</p>
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2 (Web) • 10.2.2 (non-web document) • 11.2.1.2 (Software) • 11.2.2.2.1 and 11.2.2.2.2 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Audio-only and Video-only content is not available on the pages tested.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.3 (Web) • 10.2.3 (non-web document) • 11.2.1.3 (Software) • 11.2.2.3 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Prerecorded multimedia content is not present on the page.
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4 (Web) • 10.2.4 (non-web document) • 11.2.1.4 (Software) • 11.2.2.4 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Prerecorded multimedia content is not present on the pages tested.
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.7 (Web) • 10.2.7 (non-web document) • 11.2.1.7 (Software) • 11.2.2.7 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	Web: Partially Supports	<p>Web: On some of the pages, labels are provided for form fields.</p> <p>Several instances of headings not defined are found across the tested pages.</p> <p>Some instances of missing labels for form controls are found on Checkpoints, Reports, Alerts, Dashboard, Scans, Settings sections and Login page.</p> <p>An instance of missing explicit association between form fields and their labels was found on Settings > Compliance Deputy Configuration > Configuration page.</p> <p>Few instances of radio buttons and checkboxes not being grouped programmatically are found on Alerts -</p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		Notifications > New Notifications and Settings > Compliance Deputy Configuration > Configuration pages. Few instances of tabular content not presented using appropriate table mark-up are found on Dashboard - Pop Up and Help Menu - Index > Checkpoint expressions > Variables pages. Several instances of related content not being grouped using list mark-up are found on Dashboard, Scans, Checkpoints, Reports, Alerts, Settings, Help Menu sections.
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.8 (Web) • 10.2.8 (non-web document) • 11.2.1.8 (Software) • 11.2.2.8 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	Web: Information on the pages tested is presented in a correct sequence through code to ensure that it can be accessed in a logical order by assistive technologies, such as screen readers. However, few instances of inaccurate reading order were found on Scans section, Checkpoints – Group, Settings > User Audit Logs pages.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.9 (Web) • 10.2.9 (non-web document) • 11.2.1.9 (Software) • 11.2.2.9 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Important instructions to access the web page content are not presented using sensory characteristics, such as size, shape, sound etc.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.10 (Web) • 10.2.10 (non-web document) • 11.2.1.10 (Software) • 11.2.2.10 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	<p>Web: On some of the pages, color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p> <p>Some instances of color alone used to convey information was found on Settings > User Audit Logs page and Reports section.</p>
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.11 (Web) • 10.2.11 (non-web document) • 11.2.1.11 (Software) • 11.2.2.11 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Audio content that plays automatically is not present on the pages tested.
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.15 (Web) • 10.2.15 (non-web document) • 11.2.1.15 (Software) • 11.2.2.15 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	Web: Partially Supports	<p>Web: Most interactive elements across the tested pages can be operated using a keyboard.</p> <p>Few interactive elements such as links and image links are not available through keyboard.</p> <p>Some instances of focus moving inappropriately were found on different pages of Alert, Checkpoints, Help Menu, Scans and Settings section pages.</p> <p>Few instances of inaccessible lightbox and pop-up are found on Dashboard - Pop Up and Profile Help Menu Item - Content > Managing Views & Reports > Working with scan summaries pages.</p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.16 (Web) • 10.2.16 (non-web document) • 11.2.1.16 (Software) • 11.2.2.16 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Users interacting with the web page functionality using a keyboard alone do not get trapped at any point and are able to access all the functionality.
<u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.17 (Web) • 10.2.17 (non-web document) • 11.2.1.17 (Software) • 11.2.2.17 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: On all the tested pages, time dependent content is not available.
<u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.18 (Web) • 10.2.18 (non-web document) • 11.2.1.18 (Software) • 11.2.2.18 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) 	Web: Supports	Web: On all the tested pages, moving, blinking and auto-updating content is not available.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.19 (Web) 10.2.19 (non-web document) 11.2.1.19 (Software) 11.2.2.19 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	Web: On all the tested pages, flickering and flashing content is not available.
<p>2.4.1 Bypass Blocks (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.20 (Web) 10.2.20 (non-web document) – Does not apply 11.2.1.20 (Software) – Does not apply 11.2.2.20 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports	Web: Headings are defined on some pages and frames are used on some pages to help users bypass repetitive links and access the main content.
<p>2.4.2 Page Titled (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.21 (Web) 10.2.21 (non-web document) 11.2.1.21 (Software) - Does not apply 11.2.2.21 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 	Web: Partially Supports	Web: Title on most of the tested pages clearly describe the content available on the page. Title of Alerts - Notifications > New Notifications page does not clearly describe the content available on the page. Identical page titles were used on Alerts - Notifications > New Notifications and Compliance Sheriff (Notifications) - New pages.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>2.4.3 Focus Order (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.22 (Web) • 10.2.22 (non-web document) • 11.2.1.22 (Software) • 11.2.2.22 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	Web: On most of the pages, keyboard users are able to navigate the pages in a meaningful and sequential order. An instance of illogical tabbing order is found on Settings > User Audit Logs page.
<p>2.4.4 Link Purpose (In Context) (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.23 (Web) • 10.2.23 (non-web document) • 11.2.1.23 (Software) • 11.2.2.23 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	Web: Most of the links have unique and descriptive text which helps users to understand the destination target they point to. An instance of missing link text was found on Alerts – Notifications page. Few instances of identical and non-descriptive link text are found on Scans, Reports, Checkpoints, Settings and Admin section pages.
<p>3.1.1 Language of Page (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.27 (Web) • 10.2.27 (non-web document) • 11.2.1.27 (Software) • 11.2.2.27 (Closed Software) 	Web: Supports	Web: Primary language is defined programmatically for all the tested pages.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.29 (Web) 10.2.29 (non-web document) 11.2.1.29 (Software) 11.2.2.29 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	Web: Across all the tested pages, when any component receives focus it does not initiate a change of context.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.30 (Web) 10.2.30 (non-web document) 11.2.1.30 (Software) 11.2.2.30 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports	Web: On some of the tested pages, when user inputs any data it does not initiate a change of context. In a few instances, content getting updated dynamically is found on the Alerts, Checkpoints, Reports, Scans and Settings section pages. Few instances of page getting reloaded are found on Checkpoints – Group and Scans pages.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.33 (Web) 10.2.33 (non-web document) 11.2.1.33 (Software) 	Web: Partially Supports	Web: On some of the pages, error messages are identified for screen reader users. In few instances, when user submits an empty form, error message gets displayed dynamically and the error messages are not announced by the screen reader on

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.2.2.33 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		Reports, Scans sections, Alerts - Monitors > New and Login pages. An instance of feedback message getting displayed dynamically is not announced by the screen reader on Alerts – Notifications page.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.34 (Web) • 10.2.34 (non-web document) • 11.2.1.34 (Software) • 11.2.2.34 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	Web: On some of the pages, labels are provided for form fields. Some instances of missing labels for form controls are found on Checkpoints, Reports, Alerts, Dashboard, Scans, Settings sections and Login page. In a few instances, mandatory fields are not identified on Scans, Alerts sections, Reports - Audits > Add Report and Checkpoints - Group > New pages. In a few instances, instruction for date format are found missing on Scans > Edit > Schedule Tabs, Alerts - Notifications > New Notifications and Settings > User Audit Logs pages.
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.37 (Web) • 10.2.37 (non-web document) • 11.2.1.37 (Software) • 11.2.2.37 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	Web: Some of the pages are well formed according to markup language specifications. On few pages, such as Reports, Checkpoints, Alerts, Settings, Admin and Help sections instances of duplicate ID, incorrect nesting and missing start tag or end tag for HTML elements are found.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.38 (Web) • 10.2.38 (non-web document) 	Web: Partially Supports	Web: In some instances, sorting functionality is defined correctly through code on Scans, Checkpoints, Settings section pages. Several instances of unclear functionality associated with buttons, links, image links, image buttons, input field,

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.2.1.38 (Software) • 11.2.2.38 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<p>sorting links and tabs are found across most of the tested pages.</p> <p>On the Dashboard - Pop Up page math equation is not read out for screen reader users.</p> <p>Few instances of state defined inappropriately are found on Scans > Edit > Logs Tabs, Checkpoints – Group and Scans pages.</p> <p>Few instances of element's role not defined for links and tabs are found on Dashboard - Panel Mode, Reports – Trend, Checkpoints – Group, Alerts - Monitors > New pages and Scans section pages.</p> <p>Few instances of ARIA attribute defined inappropriately were found on Help Menu - Index > Checkpoint expressions > Variables and Settings > User Audit Logs, Checkpoints – Group, Alerts - Monitors > New pages and Scans section pages.</p> <p>Few instances of inaccessible functionality of drop-downs are found on Checkpoints - Group, Alerts - Monitors > New, Settings > Compliance Deputy Configuration > Configuration pages and Scans section pages.</p> <p>In few instances invisible content is read out by screen readers across the tested pages.</p> <p>An instance of missing iframe title was found on Dashboard - Panel Mode.</p>

Table 2: Success Criteria, Level AA

Notes: Applicable for sample set of pages of Dashboard, Scans, Checkpoints, Reports, Alerts, Settings, Admin, Help Menu sections as well as Login, Profile Setting Menu Item and Apple - View Failures HTML pages.

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5 (Web) • 10.2.5 (non-web document) • 11.2.1.5 (Software) • 11.2.2.5 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Live multimedia content is not present on the pages tested.
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.6 (Web) • 10.2.6 (non-web document) • 11.2.1.6 (Software) • 11.2.2.6 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Prerecorded multimedia content is not present on the pages tested.
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.12 (Web) • 10.2.12 (non-web document) 	Web: Partially Supports	Web: Sufficient color contrast is used for some of the text used on Scans, Checkpoints, Alerts, etc. section pages. Some background/foreground color combinations with an insufficient contrast ratio for text are found

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.2.1.12 (Software) • 11.2.2.12 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		on Login, Profile Help Menu Item, Alerts - Monitors > New, Checkpoints – Group pages, Dashboard, Help Menu, Reports, Scans and Settings section pages.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.13 (Web) • 10.2.13 (non-web document) • 11.2.1.13 (Software) • 11.2.2.13 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	Web: On most of the pages tested, text can be resized up to 200 percent without loss of content or functionality. An instance of content getting overlapped is found on Reports – Trend page.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.14 (Web) • 10.2.14 (non-web document) • 11.2.1.14 (Software) • 11.2.2.14 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	Web: On most of the pages tested, plain text is used to convey information rather than images of text. Few instances of images of text used are found on Help Menu section pages.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.24 (Web) • 10.2.24 (non-web document) – Does not apply • 11.2.1.24 (Software) – Does not apply • 11.2.2.24 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports	Web: The tested pages do not require multiple ways for user to locate the required content.
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.25 (Web) • 10.2.25 (non-web document) • 11.2.1.25 (Software) • 11.2.2.25 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	Web: User interface control label's and headings used on the tested pages are unique and descriptive. However, on few pages of Alerts, Admin and Scan sections, identical and non-descriptive labels are specified for form controls. Few instances of incomplete label defined for form controls are found on Alert and Scan section pages.
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.26 (Web) • 10.2.26 (non-web document) • 11.2.1.26 (Software) • 11.2.2.26 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	Web: Partially Supports	Web: On screen focus indicator is clearly visible for all the interactive elements on most of the tested pages. In a few instances focus is not visible for interactive elements are found on Report section and Login pages.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<u>3.1.2 Language of Parts</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.28 (Web) • 10.2.28 (non-web document) • 11.2.1.28 (Software) – Does not apply • 11.2.2.28 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Content in secondary language is not present on the pages tested.
<u>3.2.3 Consistent Navigation</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.31 (Web) • 10.2.31 (non-web document) – Does not apply • 11.2.1.31 (Software) – Does not apply • 11.2.2.31 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports	Web: A consistent navigation mechanism is used across the pages tested.
<u>3.2.4 Consistent Identification</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.32 (Web) • 10.2.32 (non-web document) – Does not apply 	Web: Supports	Web: Elements with identical functionality are identified consistently across the pages tested.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.2.1.32 (Software) – Does not apply • 11.2.2.32 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>3.3.3 Error Suggestion (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.35 (Web) • 10.2.35 (non-web document) • 11.2.1.35 (Software) • 11.2.2.35 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: On the tested pages, error messages for form fields are descriptive.
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.36 (Web) • 10.2.36 (non-web document) • 11.2.1.36 (Software) • 11.2.2.36 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	Web: Forms that include legal commitments, financial transactions and user-controllable data are not present on the pages tested.

Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

Legal Disclaimer (Compliance Sheriff 6.x)

These results reflect accessibility of the Dashboard, Scans, Checkpoints, Reports, Alerts, Settings, Admin, Help Menu sections as well as Login, Profile Setting Menu Item and Apple - View Failures HTML pages. All the sub-sections were not evaluated for accessibility. The following key sections of the application were evaluated:

- Login
- Dashboard - Panel Mode
- Dashboard - Pop Up
- Dashboard - Tab Mode
- Scans
- Scans – New
- Scans > Edit > Scans Tabs
- Scans > Edit > Logs Tabs
- Scans > Edit > Schedule Tabs
- Scans – Group
- Checkpoints – Group
- Checkpoints - Group > New
- Reports > Apple - View Failures
- Reports > J&J - Health – Failures
- Reports – Trend
- Reports – Summary
- Reports – Audits
- Reports - Audits > Add Report
- Alerts - Monitors > New
- Alerts – Notifications
- Alerts - Notifications > New Notifications
- Profile Setting Menu Item
- Settings > System configuration

- [Settings > Table groupings for views](#)
- [Settings > Compliance Deputy Configuration > Configuration](#)
- [Settings > User Audit Logs](#)
- [Admin > Shows Usage](#)
- [Admin > Groups > New](#)
- [Profile Help Menu Item - Content > Introduction > Logging In](#)
- [Profile Help Menu Item - Content > Managing Views & Reports > Working with scan summaries](#)
- [Help Menu - Index > Checkpoint expressions > Variables](#)
- [Help Menu - Search > Checkpoint examples](#)
- [Apple - View Failures HTML](#)